

QUESTIONS AND ANSWERS RFP #171903

The following questions have been submitted concerning RFP #171903 – Commercial Freezer and Refrigeration Maintenance and Repair. All questions received have been answered below. The questions below are provided verbatim from what was received.

No further Addendums to the RFP will be issued and the opening date remains the same.

- 1) The RFP states that proposals will only be accepted from Responders who attended the Mandatory Pre-Proposal Conference. Aaron Frost Refrigeration was approached after March 13, 2017 to provide a proposal. Will our proposal be accepted for consideration?

Yes, Section VIII.A. of the original RFP referred to the Mandatory Pre-Proposal Conference. Through Addendum #1 to RFP #171903, Section VIII.A. was deleted in its entirety and replaced with a new Section VIII.A. (Pre-Proposal Site Visit) which removed the Mandatory Pre-Proposal Conference attendance requirement. See Addendum #1 to RFP #171903 for complete details.

- 2) Does the site have a Scissor Lift available for Aaron Frost to use for maintenance and repair?

Yes, a Scissor Lift is available for vendor use.

- 3) Has there been any routine maintenance performed in the last 12 months, if so can we view the maintenance/service records?

Yes, the equipment has been and continues to remain under a Preventative Maintenance and Repair agreement. Maintenance/service records are available for review. However, there may not be enough time to review them prior to the deadline for submitting a response to the RFP.

- 4) Are the systems being controlled by Energy Management software, if so who is the manufacturer?

No controls. Error/fault codes are received by email and text. System Specialists, Inc.

- 5) As a whole, Escambia County wants Aaron Frost to provide 100% financial responsibility for maintenance and repair on the refrigeration systems at the Warehouse if the RFP is awarded to Aaron Frost?

Through this RFP, the School District of Escambia County (the District) seeks a Vendor to provide maintenance and repair on the commercial freezer and refrigeration systems located at the Central Warehouse in exchange for commitment of work and payment.

- 6) If after hours service is requested will there be a county employee on site?

Yes, a District employee will be on site.

- 7) If a FORCE MAJEURE EVENT does occur, will the Escambia County be financially responsible for portable refrigeration trailers and generators?

In the event of a Force Majeure Event, the District has a plan to maintain the cold storage inventory while the equipment is restored to operational standards. The Vendor will be responsible for ensuring that the equipment is restored and is operational in a timely manner.